

THE EXCHANGE, 9 Southgate, Winchester

DISPERSAL POLICY

The Premises Licence Holder is aware of the need to respect those living and working in the vicinity. He is aware of the licensing objectives, and in particular the requirement to prevent public nuisance arising from the premises.

Staff, and any security on duty, will be made aware of this Policy and will be required to implement it in a polite and courteous manner.

The Policy

1. Speakers in the pub garden will be turned off by 10.30pm.
2. Staff and security involved in facilitating customer departure will ask customers to disperse quickly and quietly, and have regard for residents.
3. Notices will be placed at all exits advising that this is a residential area, and that customers are asked to respect neighbours when leaving and going home.
4. Security will monitor those leaving in the immediate vicinity to ensure that no anti-social behaviour or noise occurs, and that customers move away from the vicinity quickly and quietly.
5. Any customers found to be acting in a manner which could reflect badly on The Exchange may be barred from future entry. Details will be entered in the incident log.
6. If any complaints are received about customer behaviour and/or noise from the premises they will be recorded in the incident log and should be dealt with by the manager on duty as soon as possible. Any complainant must be treated with courtesy and respect at all times.